

Empirical Tuition
7 Rivers Street
Bath, BA1 2PZ
07444 458122
empiricaltuition.co.uk

Introduction

Thank you for choosing Empirical Tuition. We are committed to providing exceptional tutoring services that focus on achieving the best possible educational outcomes. Our approach combines expertise with a dedication to your individual learning needs.

Legal Agreement

This document represents a formal agreement between Empirical Tuition and you, our valued client. Commencing tuition with us signifies your acceptance of the terms and conditions outlined herein.

Cancellation Policy and Rescheduling

More than 72 Hours Notice: We understand that plans can change. Cancellations made with more than 72 hours notice will not incur any charge.

24 to 72 Hours Notice: For cancellations made with 24 to 72 hours notice, a 50% charge of the scheduled session fee will apply.

Less than 24 Hours Notice: In cases of cancellations with less than 24 hours notice, the full fee for the session will be charged.

Late Arrivals: If a student is late by 20 minutes or more without prior notification, we will bill for the full amount of the session. Additionally, we reserve the right to cancel the session if the delay compromises the effectiveness of the planned tutoring activities.

Rescheduling: While we will do our best to accommodate rescheduling requests, please be aware that our tutoring services are in high demand. Once a session is agreed upon, we strongly encourage sticking to that time slot to ensure consistency and availability. Please note that if a session is cancelled without appropriate notice and cannot be rescheduled, we will bill for that session as initially agreed.

Our Commitment to You

While we strive to offer the highest quality tutoring, it's important to understand that we cannot guarantee specific academic outcomes. Success in learning is influenced by various factors, including the student's effort and engagement.

Termination of Services

Should you wish to discontinue the tutoring services, we request a notice of seven days. This allows us to adequately adjust our scheduling and planning. Empirical Tuition also reserves the right to cancel the tuition arrangement at any time.

Payment Terms

Payments are accepted via digital invoicing, cash, or card at the conclusion of the first session. Subsequently, billing will be conducted on the first of each month to simplify the payment process. Additionally, we reserve the right to issue charges for intensive sessions and other services as necessary on a pay-as-you-go basis.

Summary

By engaging with Empirical Tuition, you acknowledge your agreement to these terms. We are excited to embark on this educational journey with you and are dedicated to supporting your learning goals.

With Kind Regards,

Tom Gordon - Founder of Empirical Tuition